



# LifeStyle Networks Limited

2<sup>nd</sup> Floor HiraBaug, CP Tank Circle, CP Tank, Mumbai 400004  
Tel. Fax. 6660 4146 / 7 E-mail: sales@lifestyle-networks.com

## Quotation

<b>Customer Code:</b> LN0230 <b>Name:</b> St Andrews College of Arts, Science & Commerce	<b>Quotation No :</b> LS/18-19/2310 <b>Quotation Date:</b> 23-10-2018
<b>Billing Address:</b> St Andrews College, Hill Road, St. Dominic Road, Bandra (W), Mumbai - 400050	<b>Shipping Address:</b> : St Andrews College, Hill Road, St. Dominic Road, Bandra (W), Mumbai - 400050
<b>Customer Contact :</b> College Principal <b>Sales Person :</b> Mr Pankaj Lanjewar <b>Phone :</b> +91 9821268626	<b>Customer Tel. :</b> <b>Customer Fax. :</b>

Sr No	Product	Unit	Qty	Rate	Amt
1	Annual Maintenance Contract – CCTV Surveillance System (Non Comprehensive) (01 <sup>st</sup> November 2018 to 31 <sup>st</sup> October 2019)	No's	01	1,55,000	1,55,000
Total					1,55,000
Tax @18 %					27,900
Grand Total					1,82,900

E &OE

**V.A.T.T.I.N27020373678V w.e.f. 01.04.2006**  
**C.S.T. T.I.N27020373678C w.e.f. 01.04.2006**  
**Service Tax Code: AABCL1085GSD001**  
**(ST/MUM/DN-III/LCR/08/2005)**

"I/We hereby certify that my/our registration certificate under the Maharashtra Value Added Tax Act, 2002 is in force on the date on which the sale of goods specified in this Tax Invoice is made by me/us and that the transaction of sale covered by this Tax Invoice has been effected by me/us and it shall be accounted for in the turnover of sales while filing of return and the due tax, if any, payable on the sale has been paid or shall be paid."

### Terms & Conditions:

1. AMC is for 1 year.
2. 100% advance payment.

**Subject to Mumbai Jurisdiction**

Yours sincerely,

*Pankaj*

For LifeStyle Networks Limited  
Pankaj Lanjewar





## LifeStyle Networks Limited

Regd. Office: Hirabaug Building, 1st Floor, C.P. Tank Circle, Charni Road East, Mumbai – 400004.  
Tel.: +91(22) 23822524, 9821268626

### MAINTRENANCE AGREEMENT TERMS AND CONDITIONS

#### A. GENERAL TERMS AND CONDITIONS:

1. Maintenance charges are payable in advance. In addition to the annual charges, any local taxes such as service tax etc. may be levied at the time of signing the contract and may be charged at actual if applicable.
2. This agreement is for the period of 1 year, commencing from 01<sup>th</sup> November 2018 to 31<sup>st</sup> October 2019.
3. This contract is valid for 1 year after receiving full payment in advance. This may be renewed from year to year subject to rendering of satisfactory service & fulfilling the terms & conditions.
4. All services provided by us are '**Non comprehensive**' i.e. Absolutely no service charges, installation charge, formatting charges and visit charges applicable, but all new parts, chip level repairing and outside repairing charges will be apply.
5. Four preventive maintenance will be provided during contract.
6. Our engineers visit at your site only when complaint received form your end during the AMC period.
7. Under no circumstances the units covered under AMC will be serviced or repaired by third party if so, contract will void.
8. No work shall be undertaken on Sunday, Lifestyle Networks holidays and beyond the office hours of company.

Private & Confidential





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9. Service preference: 1 Telephonic, 2 Remote, 3 On-Site Support.
10. The customer shall provide full and free access to devices to provide service thereon.
11. Software education or inside software troubleshooting support will not provide during AMC Contract.
12. Data disclaimer: Customer is responsible for backing up their data before repair or replacement. Company shall not be responsible for any loss of data occurring during repairing or troubleshooting.
13. This contract is non transferable and non refundable.
14. During the period of maintenance agreement, the devices installed will not be relocated or transported without permission from Lifestyle Networks, and on such conditions, company reserve its right to terminate the AMC agreement forthwith. On such termination, company shall have no obligation or liabilities arising out of this agreement and the customer shall have no right to claim any refund or compensation.
15. Lifestyle Networks Ltd shall not recommend any kind of piracy. If so company shall not responsible for any kind of legal matters.
16. The obligation of Lifestyle Networks Limited under this agreement does not includes:
  - a) Repair of malfunction or damage due to accident, transportation, neglect or electrical burning.
  - b) Repair & troubleshooting related to third party clients (Laptop, Tablets, Mobile Phones).
  - c) Repair & troubleshooting of Third party PC.
  - d) Failure due to use of non-standard electrical power.
  - e) Failure due to alteration in device configuration by persons other than Lifestyle Networks Ltd team.

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### B. TECHNICAL TERMS AND CONDITIONS:

1. AMC (Annual Maintenance Contract) shall not cover the replacement of components or parts but will be limited to preventive and diagnostic calls meant for repair of the devices.
2. Under AMC, the cost of replacement of parts or components needed for repairs shall be borne by the customer at actual. 'Lifestyle Networks Ltd' will provide an estimate of such cost, however the customer is free to buy these parts or components himself and make it available to 'Lifestyle Networks Ltd' or may ask 'Lifestyle Networks Ltd' to arrange the same.
3. 'Lifestyle Networks Ltd' engineers may be allowed to take the faulty component to 'Test and Repair Center' for due repairs if the need arise.
4. 'Lifestyle Networks Ltd' will provide preventive maintenance service visit in 1st week of each quarter during the 'AMC' period.
5. The material subject to verification shall be under conditional warranty by 'Lifestyle Networks Ltd'.
6. Warranty against failure of products due to following reasons will not be covered:
  - Physical damage of devices.
  - Loss due to transportation or movement of material.
  - Electrical shortage or high voltage bursts that cause electric burns.

Thanking you and assuring you our best services all the times.

FOR LIFESTYLE NETWORKS LTD

FOR ST ANDREWS COLLEGE OF  
ARTS, SCIENCE & COMMERCE

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