

Date : 14/3/19

CONTRACT RECEIPT No : 819 **0326472**

EUREKA FORBES LIMITED

3rd Floor, Nasco Building, Postal Colony Road, Chembur, Mumbai - 400071.
GSTIN No : 27AAACE5767F1ZK CIN : U27109WB1931PLC007010

Customer's Personal Details :

Customer Code :

Name

31 Andrew College

Address

2nd floor Bandra Col.

PIN

Phone

Mobile

Email

GSTIN No :

Product / Model..... A9 600

Unit SI No

Period of Annual Maintenance contract from 14/3/19 to 13/3/20.

Tax Invoice will be sent to you by Email / post

Received with thanks the sum of Rs. 6800/- (Rupees Six Thousand Eight Hundred only) vide cash / Cheque / DD / Card / Net Payment No dated drawn on for 1/2/3 Year(s) being the service contract amount for the above product. This service contract will be valid for the period from 14/03/19 to 13/03/20.

For EUREKA FORBES LIMITED



We agree to the terms and conditions of the Service Contract mentioned in this receipt.

CUSTOMER SERVICE DIVISION

(Signature of the customer along with official seal, if any)

Terms & Conditions

Under this contract, Eureka Forbes Limited undertakes to maintain your product used at the address mentioned above

1. This contract provides for free replacement of consumables applicable and periodical service to the product as below per year :

- Two periodical service would be provided for all domestic products except R.O water purifier. For all institutional products and Domestic RO water purifier three periodical services would be provided
- One set of consumable would be replaced for all the products. For compact model water purifier one more additional set of consumable will be provided.

2. The Contract covers replacement of worn-out / exhausted parts, including Ultra Violet Lamp with new / rectified spares for all products / attachments

3. Any additional visits during the contract period as and when required, in the event of any break down / malfunctioning of the equipment on intimation in this regard by the customer.

4. The Contract shall not cover visits/replacement of parts under the following circumstances:

- Damage caused to the equipment due to floods, fire, accident, riot, breakage, pest, misuse, improper or negligent use, tampering, leakage from pipes etc
- Damage caused to the equipment due to failure to observe the operating instructions and precautions as mentioned in User's Manual.
- Defects due to usage of non-recommended spares.
- Visits for customers re-training, for dismantling or for re-installation at a different location.
- Defects/failures resulting from servicing / repairs done by a person other than the authorised representative of Eureka Forbes Limited.
- Where this equipment is under use for more than 8 hours a day continuously, unless otherwise agreed in writing by Eureka Forbes Ltd.
- Replacement of EVA Tube & PL tube, body parts, diverter valve, hose pipe of vacuum cleaner, batteries and transformer in case of security system and vacuum cleaners.
- With regard to repairing the existing worn-out / defective part(s) or replacing the same and ascertaining the presence of above circumstances, the decision of Eureka Forbes Limited shall be final. In any such event, Eureka Forbes Limited will submit a prior estimate for approval or bill for the work carried out at the prevailing rates.
- In case of security systems failure due to mal-functioning of telephone line, telephone equipment or failure of external accessories, signal reception problem etc. spare parts burnt due to power fluctuation.

Customer Copy

Service Head Quarters : No: 143, C-4 Bommasandra Industrial Area, Off Hosur Road, Hebbagodi Village, Anekal Taluk, Bangalore -560099, Karnataka, India.
E-mail : customercare@eurekaforbes.com
Regd. Office : 7, Chakraberia Road (South), Kolkata - 700 025, India.
Corporate Head Office : B/1/B2, 701, Marathon Innova, Off Ganpatrao Kadam Marg, Lower Parel, Mumbai - 400 013, India

Call Helpline on 1860 2661177 for Service requests at

MUMBAI / BANGALORE / CHENNAI / KOLKATA / NEW DELHI / AHMEDABAD / PUNE / NAGPUR / HYDERABAD

Visit us at : www.eurekaforbes.com